



Since the IT and BPM industry plays a crucial role in the country as a prominent industry, the Department of Census & Statistics (DCS) being the National Statistics Office in Sri Lanka, decided to conduct an establishment level survey covering ICT and BPM companies in the formal sector with the view of measuring the contribution to the economy as well as the size of the industry. The IT and ITES Survey conducted by DCS, became the first ever survey in Sri Lanka to estimate the revenue of the industry, which covered both export and local market.

The survey conducted in during the period of January to March in the year 2020 as an online survey. The survey covered all formal level IT and BPM firms existing in the country, collected specially the statistics on Revenue and Expenditure. Since the Gross Domestic Product Rebasing year is 2015, the reference period for the survey data collection was set as year 2016 and 2017.

This report presents very important information on IT and BPM industry in Sri Lanka especially relevant to the Revenue, Expenditure and Value Addison.